



Operations Assessment & Improvement

Conducted a follow up assessment on actions to address previously identified improvement recommendations



Challenge



Following an earlier operations efficiency and improvement project, the client requested a follow up assessment to; review the effectiveness of the clients actions and future plans to address identified gaps, provide any additional gap identifications and related improvement.



Approach

- Documentation review
 - Review PFMEA, Control Plan, and Work Instruction documentation for alignment, completeness, and accuracy
 - Evaluate actual work performed to documented processes and demonstrated actions
- Operational review
 - Perform a follow-up assessment of previously reviewed assembly cells, including effectiveness of improvements to address previously identified gaps
 - Identify any additional gaps noted in the plant



Recommendation

- Recommended improvement initiatives were implemented, with improved quality, improved employee morale, and a more organized work environment
- Improvements were recognized and reflected in customer metrics, based on shared communication and scorecards
- Improved supervisor and plant management engagement, working to improve processes and deliver quality products



Results

Implemented changes helped to increase visibility into assembly operations and improve efficiency and quality

